

## Best Practices in Clinical Documentation

In contemporary health care, increased demands for clinical accountability necessitate extensive and thorough clinical documentation. At the same time, the realities of business and reimbursement constraints demand that completing this documentation be as efficient as possible.

We know it's a struggle so we put some thought around best practices in clinical documentation processes. Here's what you can do to implement the clinical documentation best practices:

- **Use a single system to track a patient from intake to billing.** The current economics of our health care system and the emphasis on value and cost make it imperative that your organization has an Electronic Medical Record (EMR) that handles the patient from intake through billing. Procura's integrated Home Health Solution provides you an easy way to manage your business lines and data in a single system. This allows you to manage your compliance, get paid promptly and accurately, and to deliver continuous care improvements and consistent outcomes despite new regulations and reimbursement caps.
- **Prevent duplication of effort with streamlined operations.** With an emphasis on the effectiveness and efficiency of care delivered, it behooves you to streamline operational and administrative tasks and prevent the duplication of services or overlap in documentation. A variety of tools in Procura – business intelligence dashboards, Workflows, Clinical Pathways and a custom assessment and forms designer – help you monitor and move tasks along in the most efficient way possible.
- **Create a consolidated electronic medical record.** Organizations can improve the quality and efficiency of care across all avenues with a single, consolidated electronic medical record such as the one created in Procura.
- **Establish evidence-based care as the foundation of good outcomes and financial success.** Today's organizations are focused on Quality Improvement (QI). Quality care demands consensus and standardization among clinicians and a knowledge and respect for evidence-based practice. Procura offers an industry standard library of over 90 outcome driven Clinical Pathways that are a form of evidence-based documentation which will ensure that the you are consistent in your outcomes/goals and interventions from visit to visit. Use Clinical Pathways to improve outcomes, efficiency, documentation and communication while reducing Acute Care Hospitalization and COST!
- **Standardize processes and stick to them.** Performance improvement is very much top of mind for organizations with an emphasis on standardization of processes. Procura offers an intelligent workflow solution that helps increase workflow efficiency such as quicker processing of 485's and OASIS, enhanced communication between departments and drives resource productivity while decreasing cost.
- **Manage medications.** A medication database, like First DataBank embedded in Procura, provides your clinicians with decision support at the point of care or in the office by making medication monographs and drug interactions immediately available.



- **Make participating in interdisciplinary case conferences painless.** Manage and reduce hospitalization risk through interdisciplinary case conferences focused on developing the patients' plans of care and identifying interventions necessary to assist in reducing risk of hospitalization. Procura's Dated Note functionality offers you an easy way to document, track, and assist in case conferences.
- **Monitor your patients on a day-to-day basis with telehealth solutions.** Expand the continuum of care with telehealth solutions that can be an invaluable tool in saving a life and preventing patient readmission to hospital. When your patients use telehealth solutions, the slightest day-to-day change is noted, and care can be administered immediately. Procura partners with Honeywell Hommed to provide you with access to one of the best known providers in the industry.
- **Benchmark yourself. When it comes to PPS, where do you stand in the crowd?** PPS has changed the way patient care is managed – constant analysis of OASIS accuracy, case weight, HHRGs and more, is critical for ongoing success for any organization. Procura's partnership with OCS provides you with over 800 benchmarking checks with the OASIS for true validation.

## **Procura Home Care Solutions**

Procura's complete home care suite offers the operational, financial and clinical tools necessary to improve care. Our proven workflow processes, business intelligence, and key data collection tools in the office and at the point of care provide efficiencies and assurances to drive an agency towards stability and growth.

**Call us today at 1.888.428.6614 to find out how Procura's fully integrated solution can work for you.**