



Class: Permanent, Full Time

Posting Date: June 29, 2011

Position: Implementation Specialist

Are you looking to have a tangible impact on the company you work for?

Are you brimming with innovation and are a team player? Do you love the thrill of a challenge? Do you thrive in a fast paced environment and are looking to take your career to the next level?

Procura provides a fully integrated clinical and back office software solution for health care supporting administrative, financial and clinical functions. Come join our winning team in helping our customers succeed in their business.

We strive to enable our customers' success and it is people like you that make it possible; people who look at problems differently, people who understand the challenges of information systems and people who are passionate about what they do. Our company is growing and some very exciting things lie ahead for us this year – we hope you can join us.

Summary

Reporting to the Manager of Professional Services, the Implementation Specialist is required to work as a key member of a skilled project team to deliver product deployment services to new Procura and existing customers via the use of Procura's "Best Practices" implementation methodologies. This position provides implementation and training services to Procura's clients in Canada, USA and Australia. The successful candidate will be expected to travel 1 week per month.

Essential Duties & Responsibilities

- Performing business area process analysis and mapping to Procura methods of support.
- Recommending business area improvements, ensuring that improvements meet both the needs of the business area and comply with the strategic direction of the customer.
- Identifying risks and obtaining estimates for product gaps and system enhancements that are identified during the preliminary analysis phase.
- Reviewing, revising, and confirming the expected course curriculum.
- Customer Training: delivery of Procura application and related training to customers based on industry best practices.

Knowledge Skills & Abilities

- Strong written and verbal communication skills, excellent interpersonal skills and an ability to work with diverse groups of people.
- Strong analytical skills with careful attention to detail.
- Ambitious and driven to meet high personal expectations.
- Ability to manage multiple projects simultaneously with minimal supervision.



- Ability to develop and deliver effective presentations.
- Highly organized, self-motivated with the ability to set priorities and make decisions.
- Working knowledge of Microsoft office tools such as Excel, Word, PowerPoint, Project, etc.

Qualifications

- Healthcare industry knowledge and experience.
- Experience in the use of enterprise business systems.
- Experience with proven project methodologies and tools.
- Experience as a trainer
- Full product lifecycle deployment experience.

Ready for your new challenge? E-mail us your resume and cover letter to: hr@goprocura.com. Please put your name, job title and competition number on your email subject line. For more information on our company and our leaders, please visit our website – www.goprocura.com.

Only shortlisted candidates will be contacted.

Thank you for your interest in Procura!