



Class: Permanent, Full Time

Posting Date: November 29, 2011

## **Position: Clinical Systems Analyst/Trainer**

### **Are you looking to have a tangible impact on the company you work for?**

Are you brimming with innovation and are a team player? Do you love the thrill of a challenge? Do you thrive in a fast paced environment and are looking to take your career to the next level?

Procura provides a fully integrated clinical and back office software solution for health care supporting administrative, financial and clinical functions. Come join our winning team in helping our customers succeed in their business.

We strive to enable our customers' success and it is people like you that make it possible; people who look at problems differently, people who understand the challenges of information systems and people who are passionate about what they do. Our company is growing and some very exciting things lie ahead for us this year – we hope you can join us.

### **Summary**

Reporting to the Director, Professional Services, the Clinical Systems Analyst/Trainer is required to work as a key member of a skilled project team to deliver product deployment services to new and existing customers via the use of Procura's "Best Practices" implementation methodologies. This position provides business systems analysis and training services to Procura's clients in Canada and USA. The successful candidate will be working from Procura's Corporate Offices in Victoria, BC. The Clinical Systems Analyst/Trainer is expected to travel 1-2 weeks per month.

### **Essential Duties & Responsibilities**

- Performing clinical area process analysis and mapping to Procura methods of support.
- Recommending area improvements, ensuring that improvements meet both the needs of the business and clinical practice and comply with the strategic direction of the customer.
- Identifying ranks and obtaining estimates for product gaps and system enhancements that are identified during the preliminary analysis phase.
- Reviewing, revising, and confirming the expected course curriculum.
- Customer Training: delivery of Procura Clinical application and related training to customers based on industry best practices.

### **Knowledge Skills & Abilities**

- Clinical background and a strong understanding of clinical best practice.
- Strong written and verbal communication skills, excellent interpersonal skills and an ability to work with diverse groups of people.
- Well-developed customer service skills. A proactive approach to service orientation.



- Strong analytical skills with careful attention to detail.
- Ambitious and driven to meet high personal expectations.
- Ability to manage multiple projects simultaneously with minimal supervision.
- Ability to develop and deliver effective presentations.
- Highly organized, self-motivated with the ability to set priorities and make decisions.
- Working knowledge of Microsoft office tools such as Excel, Word, PowerPoint, Project, etc.

### **Qualifications**

- Nursing degree with experience in Home Care preferred.
- Healthcare industry knowledge and experience.
- Experience in the use of enterprise business systems.
- Experience with proven project methodologies and tools.
- Experience as a trainer is preferred but not mandatory.
- Full product lifecycle deployment experience.

Ready for your new challenge? E-mail us your resume, cover letter and salary expectations to: [hr@goprocura.com](mailto:hr@goprocura.com). For more information on our company and our leaders, please visit our website – [www.goprocura.com](http://www.goprocura.com).

Only shortlisted candidates will be contacted.

Thank you for your interest in Procura!